Overview

The Patient Safety and Quality Leadership (PASQUAL) Scholars Program is for medical school faculty and Michigan Medicine staff who wish to become clinical leaders in quality and patient safety within Michigan Medicine and beyond. This program provides:

- An academic and applied foundation in principles and methods for improving the quality and safety of patient care.
- Skills in quality and safety leadership, teaching and scholarship.
- The opportunity to develop and implement a hands-on project to practice safety and quality techniques.

Graduates of this program will be well positioned to direct quality and safety initiatives and to facilitate education and research on quality and safety in patient care.

Program Schedule

The scholars program offering will be an 8-month program from October 18, 2018 through May 23, 2019. Up to 15 Scholars will attend half-day sessions on Thursday afternoons each week (1:00 pm – 4:30 pm). Departmental Chairs or equivalent supervisors are expected to provide weekly half-day release for the Scholars.

Program Components

1. Formal Curriculum of Guided Study

The formal weekly seminars cover safety and quality theory, application, and research. University of Michigan and visiting faculty with expertise in patient safety and quality leadership and research conduct these weekly sessions. Sessions are designed to be interactive, supported by readings and application exercises. Core components of the curriculum include:

   - Quality Improvement: a solid understanding of quality improvement theory and practice, including the Michigan Quality System’s Lean Thinking principles and methods, as well as other approaches to quality improvement.
   - Patient Safety: safety science, including systems theory; theories of error and resilience; and non-technical skills such as communication and teamwork.
   - Leadership: an understanding and skills to align and lead the implementation of safety and quality programs, including leadership skills, strategic alignment of goals, organizational change, group work, and mentorship.
   - Teaching: educational theory and practical techniques applied to teaching others formally and informally about basic principles and methods for improving safety and quality in patient care.
   - Scholarship: methods for applied research and evaluation studies in quality and safety, exploration of research trends, and the presentation and publication of scholarly work in safety and quality.

2. Consultants and Visiting Faculty

The Scholars have access to quality and safety experts who serve as consultants to guide the Scholars through the program and advise and assist them with their quality and safety projects as needed. The consultants include experts at the University of Michigan as well as visiting faculty from outside the University of Michigan.

3. Hands-on Project

Scholars will identify a new or existing issue in quality or safety relevant to their interests and develop or refine a project to improve safety and/or quality. This project provides the scholar with an opportunity to apply the principles, skills, and methods acquired in the program and to develop a scholarly approach to safety and quality, including the mentoring medical students and/or residents who may assist them in their projects. Scholars are expected to present projects and their results at local, regional, and national quality and safety meetings.

4. Peer Group of Scholars

The scholar cohort will share formal learning sessions, work together in small group approaches to learning, and interact and collaborate with each other on safety and quality issues and projects. The peer group of scholars will expand as additional faculty participate in future offerings of the program.

The Program is funded by the Michigan Medicine Quality Department as a faculty development initiative administered through the Office of Faculty Affairs and coordinated through the Department of Learning Health Sciences.
Application to the Program

Those interested in the October 18, 2018 – May 23, 2019 program should submit applications prior to June 1, 2018 for priority admittance. Additional applications will be accepted on a space-available basis after the deadline.

1. An online application that includes:
   - Contact information: your name, title, address, phone, and UM e-mail address
   - Safety or Quality Role: Describe briefly your responsibilities at the departmental, clinic, hospital or school level with regard to safety or quality activities
   - Goals: Your personal goals for participation in the program
   - Project: Identify briefly a quality improvement or patient safety project, program, or effort on which you would like to work during the program (this can be a new or an on-going initiative)

   This information should be submitted online through the following website:
   PASQUAL 2018-2019 Application or (https://umichumhs.qualtrics.com/jfe/form/SV_7R0tdUc0kb7t8qh)

   It is STRONGLY recommended that you answer the questions in a document, then copy and paste your responses into the online form.

2. A letter of support from the applicant’s chair (or equivalent), which must state at minimum: “I support (applicant name)’s participation, and commit to providing release time to participate in the program Thursdays from 1:00-4:30pm from October 18, 2018 – May 23, 2019.”

3. A curriculum vitae

Submit the application online, and send other materials (chair’s letter of support and CV) to:

Patient Safety and Quality Leadership Scholars Program (PASQUAL)
300 North Ingalls Street, Room 1161 NIB/SPC 5403
email: PASQUAL-Admin@umich.edu

Admission

Admission to the program is competitive and will be based on the applicant’s role in quality and safety work, the letter of support from the chair and the quality of the proposed project. Preference will be given to those individuals who have assumed new or significant departmental, school/college, medical center or university responsibilities for quality improvement or safety programs.

Questions and Further Information

If you have questions or would like further information, contact:

F. Jacob (Jake) Seagull, Director
Patient Safety & Quality Leadership Scholars Program
300 North Ingalls St., Room 1161 NIB/SPC 5403
email: jseagull@umich.edu

Cindy Diakow, Administrator
PASQUAL Scholars Program
300 North Ingalls St., Room 1161 NIB/SPC 5403
email: PASQUAL-Admin@umich.edu

Information is also available through the University of Michigan Medical School’s Faculty Development website:
http://faculty.medicine.umich.edu/faculty-career-development/programs-awards/quality-leadership-scholars-pasqual
and the PASQUAL Home Page - http://lhs.medicine.umich.edu/education/pasqual

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